

Welcome at Hotel de Wereld!

Thank you for staying at Hotel de Wereld. Given the special circumstances around the Covid-19 Virus, we ask you to read the information below carefully. Whenever you agree on all the terms and conditions, please sign this document.

Precautionary measures (in connection with the Covid-19 virus) executed by Hotel de Wereld

- We follow the guidelines and recommendations of the Dutch government and RIVM (“Rijksinstituut voor Volksgezondheid en Milieu” which is the Dutch ministry of public health.) Please also follow the instructions of our employees
- There are adapted protocols for cleaning and hygiene, which are carefully performed by our staff
- Compliance with procedures given by the RIVM for dealing with colleagues who are ill, or have been in contact with people who are ill
- Hotel de Wereld is furnished in accordance with the guidelines of the RIVM. We have made every effort to minimize the risks
- Free cancelation policy during the Covid-19 period. For example, whenever a guest has fever, a cold or cough
- Standard operating procedures for our staff: Wash hands often, sneeze / cough in your elbow, use tissue paper, keep 1.5 meters away from others. Use your level-headed mind!

Custom house rules for hotel guests

- We ask you to make an online check-in before arrival as far as possible. If you do not have a credit card, we would like to receive your telephone number and address details in advance, since you cannot do an online check-in if you do not have a credit card
- Please follow the walking routes as much as possible
- Wait for each other and give each other priority based on ladies for men and less young for young
- Keep 1.5 meters distance. Both to our employees and to other guests.
- Some employees wear protective materials from a hygienic point of view
- We will note all costs incurred during your stay on the room bill. With check-out we ask you to pay all costs at once, preferably with a credit card that has been passed in advance
- During a multi-day stay you can choose whether you want a room cleaning in the meantime. If you do not think this is necessary, you can hang the "do not disturb" sign at the door. A bag with supplies such as towels is placed in front of your room door

- Our public areas are thoroughly cleaned and extra attention is paid to the overall hygiene of our hotel and our employees.
- You will find disinfectant at various points so that you can also clean your hands
- If you wish to use the toilet, we ask you to preferably use the toilet in your room
- If you wish to use the lift, a maximum of two people from one household may use the lift at the same time
- When signing, you declare that you and your roommate (s) belong to one and the same household
- Preferably pay with pin or contactless
- Partial room service is possible (Surplus is € 7,50 per order)
- You can always contact our reception staff if you have any questions
- You can call the night porter at "9" between 11 pm and 7 am

By signing this document, you agree to the corona measures of Hotel de Wereld and of the government. Any responsibility for non-compliance with these measures is at your own risk and you cannot refute Hotel de Wereld.

Hotel de Wereld is authorized to correct you if you fail to comply with the measures.
A possible second warning can lead to immediate eviction.

Thank you for your cooperation, understanding and of course we wish you a pleasant stay!

Date and place:

Name:

Signature: